

Privacy Policy

We collect personal data from you only for the purpose of fulfilling your order for products, order processing and payment clearing, future communication and liaison with you regarding your delivery or by joining our mailing list. Your personal data is kept confidential and is not shared with any third parties except for the purposes of fulfilling orders and delivering packages. We do not share customer details with any 3rd parties.

Our website may from time to time contain links to third parties' websites. You take your own risk to supply any personal data to those websites if you are asked to do so by them, and we will not be responsible for the actions of those websites.

We may make use of Google Analytics to gain insight into our customers' experience on our website and make continuous updates and improvements to the site. Google Analytics does not record any sensitive data that would compromise our customers' security or any information that could be used to identify users in any way.

If you have supplied any personal data to us, you have the right to request access to and correction of such personal data held by us. Enquiries concerning your personal data held by us, including making of access and corrections, should be emailed to vic@carbonvelvet.co.uk. These terms apply to your order. We reserve the right to change our terms and conditions at any time.